



SMART CITY
 3720 HOWARD HUGHES PKWY
 LAS VEGAS, NEVADA 89109
 888-446-6911
 702-943-6001 (FAX)



**ORLANDO'S ORANGE COUNTY
 CONVENTION CENTER**
EXHIBITOR TELEPHONE SERVICES

Company Name		Booth	Show Name	
Billing Name		Show Dates ___/___/___ To ___/___/___		
Billing Address				
City, State/Country, Zip			E-Mail	
Contact	Telephone Number () -		Fax Number () -	
Credit Card No.	Expiration /	Cardholder Signature (2)	Print / Type Cardholder Name	

Description of Service	Type	QTY	Incentive	Base	+ Long Distance / Equip Deposit (1)	Total
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1. Standard Line (PBX Service, must dial 9 then number)						
a. Line without a telephone (Unrestricted Long Distance)	LO-UNR		\$ 235	\$ 310	+	\$ 100
b. Line without a telephone (800 & Local Calls Only)	LO-CC		\$ 235	\$ 310	+	\$ 100
c. Line without a telephone (Local Calls Only)	LO-TLD		\$ 235	\$ 310	+	\$ 100

2. Equipment Rental – Telephone Instruments (without line)						
a. Telephone - Single Line Instrument	SL		\$ 27	\$ 41		
b. Speakerphone – Single Line Instrument	SP		\$ 85	\$ 127		
c. 10 – Button Multi-Line Telephone W/Speakerphone *	MS		\$ 193	\$ 291		
d. 10 – Button Multi-Line Telephone W/Speakerphone & Display *	MS-D		\$ 250	\$ 375		
e. Teleconference Unit, Poly-Com	PL		\$ 250	\$ 375		

* Multi-Line Phone includes one (1) Main Number and (1) Roll-Over Line.

3. Special Telephone Services						
a. Voice Mail	VM		\$ 31	\$ 47		
b. Move, Changes and Programming Changes – Single Line / each	MF/RF		\$ 50	\$ 50		
c. Move, Changes and Programming Changes – Multi-Line / each	MF/RF		\$ 60	\$ 60		

4. Other _____ (call 888-446-6911 for quote)						
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SUBTOTAL

Unused portions of deposits returned with final billing. **ESTIMATED 14.45% TAX / FEES DEPOSIT = SUBTOTAL x 14.45%**

TOTAL PAYMENT MUST ACCOMPANY ORDER. *Credit Card users may fax order to 702-943-6001* **GRAND TOTAL**

***** Incentive Price applies to orders received With Payment, 21 days prior to the 1st day of the show move-in. *****

Notes:

- Deposit is for Local-Toll, Long Distance, and 800# / Calling Card usage per line (\$300 combined max with valid credit card on file). If Credit Card authorization is not on file a \$300 Deposit per line is required. Additional Long Distance deposits for International accounts may apply and will be determined upon request for service.
- For your convenience we will use this authorization to charge your credit card for any additional amounts incurred.
- Smart City accepts payment in US dollars drawn on a US Bank or a credit card (AMEX, VISA, MC). Make all checks payable to: **Smart City**.
- Smart City Federal ID is 22-3810189.
- Equipment Deposit waived with valid credit card on file. Damaged/non-returned equipment will incur replacement charges.
- Customer provided / ordered circuits must be installed and operational 2 days prior to show move-in. Customer must provide Smart City with Circuit Number and provider's name.
- Attach any required additional floor plans/diagrams.
- Unused access deposits will be returned with final billing.
- Equipment and Line Services will be taxed at the prevailing State, Federal or Local taxes in effect at the time of the event. Taxes subject to change by the taxing authorities of Florida.

******* Credit card authorization must be on file for All Services and Applicable Taxes / Fees. *******

Customer Acceptance of Terms and Conditions: _____ **Date:** _____

<p>Indicate location in Booth with an X.</p> <p>Island <input type="checkbox"/></p> <p>Standard <input type="checkbox"/></p> <p>Important! <small>Important! Important!</small> Include floor plan w/orientation. A move fee starting at \$50 per line may apply to relocate the circuit after it is installed.</p>	<p>FOR SMART CITY NETWORKS USE:</p> <p>Type of Service _____ Exhibitor No. _____</p> <p>Extension #(s) _____ Payment Rec'd _____</p> <p>Special Instructions _____</p> <p>_____</p> <p>_____ CSR _____ DATE _____</p>
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Smart City-75T 4/10/03

LIMITATION OF LIABILITY

Except for claims for physical injury to persons, SMART CITY and its suppliers or subcontractors will not be liable for any special, or consequential damages or for loss, damage or expense directly or indirectly arising from customer’s use or inability to use the system either separately or in combination with other equipment or software or for commercial loss of any kind (including loss of business profits) based upon breach of warranty, breach of contract, negligence, strict tort or any other legal theory; whether or not SMART CITY or its suppliers or its subcontractors have been advised of the possibility of such damage or loss. Some states do not allow limits on warranties or on remedies for breach in certain transactions, in such states, the limits in this section may not apply. In no event shall liability exceed a refund of amounts actually paid to Smart City by company for their telecommunications service(s).

(1) All Exhibitor contracts are solely between SMART CITY and the prospective Exhibitor; (2) SMART CITY is not the employee, agent, or partner of the Facility; (3) The Facility is not a party to, nor shall it have any obligations or liabilities whatsoever to any Exhibitor, under any Exhibitor Contract including without limitation, the obligation to provide any of the services covered by such Exhibitor Contract; (4) No representations or warranties are being made by the Facility with respect to any Exhibitor Contract or any Communications Services; (5) The right of the Exhibitor to receive any Communications Service will be terminated if this Agreement is terminated for any reason provided therein; and the Facility will have no obligation to continue providing such services unless the Facility elects in its sole discretion to continue to provide such services itself or through a third party; (6) The provisions of the Exhibitor Contract are separate and independent from the provisions of the exhibitor’s lease space in the building and shall not affect the exhibitor’s obligations under such lease and without limiting the foregoing, in no event shall any default by SMART CITY under the Exhibitor Contract or any failure with respect to any Communications Services have any effect on any Exhibitor’s obligations to the Facility under any lease or any other occupancy agreement between such Exhibitor and the Facility.

TERMS AND CONDITIONS

- 1. **Payment** and order must be received no later than 21 days prior to the first day of the show move-in to obtain the **Incentive/Discount Rate. Base Rate** applies to all orders received with payment from (1) to (20) Twenty days before the show move-in has started.
 - 2. The prices on this contract do not include Federal, State or Local Taxes. Taxes will be included on your final bill.
 - 3. Please provide all information requested on the form for speedy processing of your contract.
 - 4. **Conditions for processing service contract / On-time Installation:**
 - a. Payment for service must accompany contract.
 - b. Incomplete contract forms will delay processing.
 - c. Booth number(s) must be identified on face of form.
 - d. Location of circuit in booth must be designated on form or customer provided diagram 2 days before move-in date.
 - e. Customer provided /ordered circuits must be installed and working 2 days before show move-in.
 - f. Orders /changes received within 3 days of show move-in will be worked after other orders are complete.
 - 5. Credit will not be given for service installed and not used.
 - 6. **Equipment Management:**
 - a. Exhibitors should pick up telephone equipment at the Smart City Service Desk. Unused deposits paid will be refunded by mail within 60 days of show close following final reconciliation of your bill.
 - b. The exhibitor will be fully responsible for the protection and safekeeping of rental equipment and will be responsible for returning all rental equipment to the Smart City Service Desk by 5:00 p.m. the day following close of the show.
 - c. The Smart City Service Desk will be open to handle equipment rentals during move-in and show.
 - d. The Single Line – Standard Desk Telephone Instrument, when ordered and paid for, belongs to the exhibitor and does not have to be returned to Smart City.
 - 7. Any problems should be reported to the Smart City Service Desk or to the Smart City main office at 1-407-685-2000; 1-888-614-2637.
 - 8. Claims will not be considered unless filed in writing by Exhibitor prior to close of Show.
 - 9. **Any additional cost incurred by SMART CITY to: 1) assist in trouble diagnosis or problem resolution found not to be the fault of SMART CITY or 2) collect information required to complete the installation that customer fails to provide may be billed to the Exhibitor at the prevailing rate.**
 - 10. Only Smart City personnel are authorized to modify system wiring or cabling. Material and equipment furnished by Smart City for this service contract shall remain the property of Smart City.
 - 11. **Long Distance and Directory Assistance:**
 - a. Toll restricted requests will restrict lines to local only or local and "1-800" type calling only. Local calls are intended to be at no charge, however, Local call charges can be incurred on some local area/zone prefixes. All other "1+" or "0+" dialing will be restricted (this includes all long distance calls).
 - b. All lines will be restricted from "976" and "900" dialing unless otherwise requested.
 - c. U.S.A. Long Distance is \$0.74 per minute.
 - d. Smart City will provide a detailed listing of all billable/long distance/local type calls made on the line.
- All "1-800, 950" and credit card calls will be at no charge for the first 10 minutes. A \$0.30 per minute charge will apply to the duration of the call that is over 10 minutes.**
- A \$0.50 surcharge per call will be charged on all directory assistance, Information, 0+ and Operator assisted calls.**
- NOTE: THE EXHIBITOR IS RESPONSIBLE FOR ALL LOCAL, LONG DISTANCE, DIRECTORY ASSISTANCE AND OPERATOR ASSISTED CHARGES AGAINST ASSIGNED TELEPHONE NUMBER(S).**
- 12. The number(s) assigned to you are for the duration of this event only. Service cannot be moved or transferred outside of the Center and intercept service cannot be provided.
 - 13. There will be a \$25.00 service charge for all returned checks.
 - 14. Due to the cost of processing checks, any refunds due in the amount of \$15.00 or less will not be refunded except on request.
 - 15. **CANCELLATION** - Cancellations must be in writing a minimum of fourteen (14) days prior to the scheduled first show date to receive a full refund less a \$35.00 administrative fee. Additional cancellation charges will apply for special order circuits that have already incurred labor, material, and/or engineering costs. Some broadband services and special circuits cannot be cancelled once ordered and will incur full charges listed / quoted.
 - 16. Prices are based upon current rates and are subject to change without notice.

Complete and Return To

*** ORDERING SERVICES ***

MAIL CHECK OR FAX PAYMENT W/ORDER TO:

SMART CITY
 3720 HOWARD HUGHES PKWY SUITE #190
 LAS VEGAS, NEVADA 89109
 (888) 446-6911 FAX (702) 943-6001

*** FLOOR PLANS ***

MAIL OR FAX FLOOR PLANS TO:

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